



# Fresa Technologies

Neutral IT Solution Provider

## Disclaimer

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decision. The development, release, and timing of any features or functionality described for Fresa Technologies products remains at the sole discretion of Fresa Technologies.



# PRIVACY POLICY

Fresa Technologies is committed to safeguarding the privacy of our users while providing the highest possible quality of service. We will only use the information that we collect about you lawfully. Under the terms, we are required to explain to you how we will treat any personal and/or private data which we collect from you.

By using and/or registering on this site or contacting us by email or through this site, you consent to the collection, use and transfer of your information under the terms of this privacy statement.

## Who we are

We are Fresa Technologies, as an Independent Software Vendor providing (among other things) Web Hosting solutions to home and business customers. The Fresa Technologies website is owned and operated by us. Should you wish to access any information that we store about you, please write to us at the address published on our website. We may charge you a fee of USD 50 to meet our costs in providing you with details of the information we hold about you.

### Collection of Information from our Clients.

- In order to fulfill your order (for example - for web hosting, software as service), we need to know certain personal information collected at time of order.
- We may collect and process the following data about you:-
- Information that you provide by filling in forms on our website,
- Information provided at the time of registering to use our site, subscribing to our service, posting material or requesting further services.
- Correspondence from you and your responses to any research surveys sent to you by us.
- Details of transactions you carry out through our site and of the fulfillment of your orders, and
- Details of your visits to our site including but not limited to traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or not.

It is our policy that this information is private and confidential. Unfortunately the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information the personal information you provide to us is stored in a secure location, and is accessible only by designated staff. We will use it only for the purposes for which you provide the information under this privacy statement.

We will not sell (other than to purchasers of our company or assets), rent or trade to third parties any personal information you provide to us.

## Keeping you informed

We would like to tell you by e-mail or other electronic means about products and services which believe would be of interest to you and which are offered by us and other selected companies. We also aim to keep you informed of any "service announcements" that may affect your account. If you do not want us to do this simply un-check this option during the order process, or email us at any time and request removal. Please note that un-checking the box means that we will not be able to tell you about additional benefits and services available to our customers.

## Computer Tracking and 'Cookies'

Fresa Technologies makes use of internet browser cookies, which we use to identify you for login purposes. Cookies are small amounts of information which we store on your computer. These cookies are not used in any way for marketing or advertising purposes, and exist solely to improve the ease of use of this site. You may choose not to use cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However if you select this setting you may be unable to access certain parts of our site. For more information on cookies, please visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

As our services and products develop, the way in which we look at, record and use your information may change. In most cases these changes will result from enhancements in technology and, we believe, will be in line with your expectations. Where we believe the changes may not be obvious to you, we will give you notice of them. When you become a customer of Fresa Technologies, you are agreeing that by continuing to maintain your custom, you will be deemed as accepting this use of your information. In the event we sell

our business or assets the personal data we collect about you may be transferred to the purchaser of our business or assets. We may also use the information we collect about you in order to enforce or apply our terms of use or supply. To prevent or detect fraud or abuse of this site, or to assist in verifying your identity, we may make searches of our data records and reserve the right to cooperate with law enforcement agencies should fraud or illegal activities occur. If you give us false or inaccurate information and we suspect fraud, we will record this. We may use this information to protect our interests including without limitation to protect the rights property or safety of Fresa Technologies, our customers or others. This includes exchanging information with other companies and organizations for the purposes of credit risk and fraud reduction.

## **Giving your consent**

It is important that you read and understand these statements. By ordering any of our products or services, a binding agreement between yourself and your business and Fresa Technologies will be created such that we can use your information in this way.

## **Disclosures**

We warrant that we will not disclose your information or personal details to any other third party without your approval other than is set out elsewhere in this privacy statement We will not send you any unsolicited commercial e-mail unless you have given your prior consent. We will seek to act in the best interest of our customers, and will not abuse our position of data controller for any commercial gain.

## **Contact us**

Should you wish to contact us regarding this privacy statement please contact us using the contact details set out in the Contact us section of this website.