



# Customer Tracking Portal

## What is Customer Tracking Portal and why is it important?

In today's connected world, customer portals are becoming more of a requirement than a nice-to-have feature for many organizations. Rather than making a call to a customer support specialist, a customer can enter their own requests, track them, and access a knowledge base of past requests and updated documentation.

### Fresa Customer Tracking Portal:

Fresa Technologies is providing a wonderful Customer Web Portal. It is an Add-on Feature that will be Custom Developed as per your Business Requirements. It is a Self-Service Portal that Provides Improved Visibility to your Key Customers to Access real-time information. Customer Portal is Secured and Available for your Customers 24/7, 365 days a year on their desktop, laptop and mobile/tablet devices.

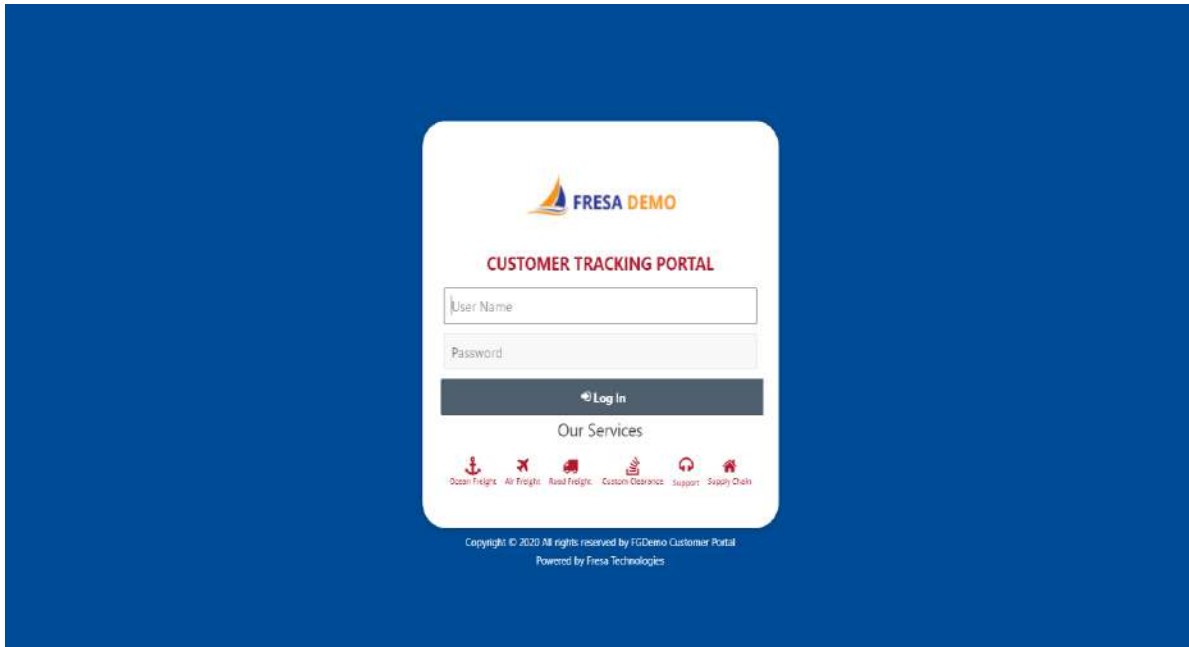
### Provides your Customers with a single point of access to their shipment information as below:

- \* Track Shipment status
- \* View Shipment milestones
- \* View Shipper-wise Summary
- \* View Consignee-wise Summary
- \* View POL/POD-wise summary
- \* Generate Statement of Accounts
- \* Download Invoice copy by click of a button
- \* Download EBL
- \* Download EDO



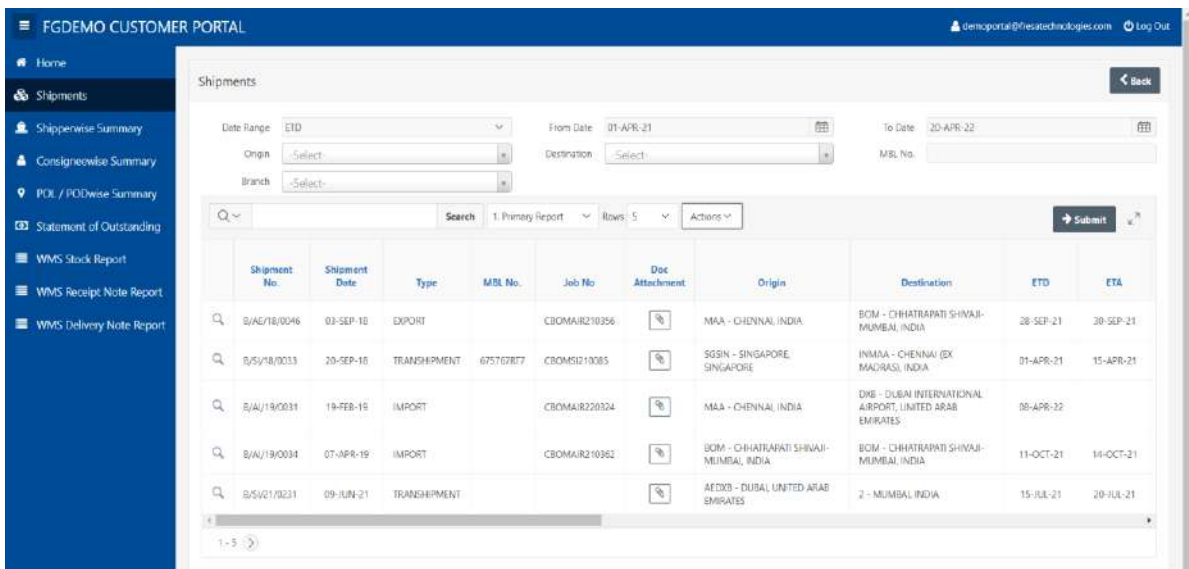
## Login page:

The login screen allows registered users to login to the site to access all of the features that they are access to. If they type in their username and password and click submit the users credentials are validated and if correct they are logged in.



## Shipments Module:

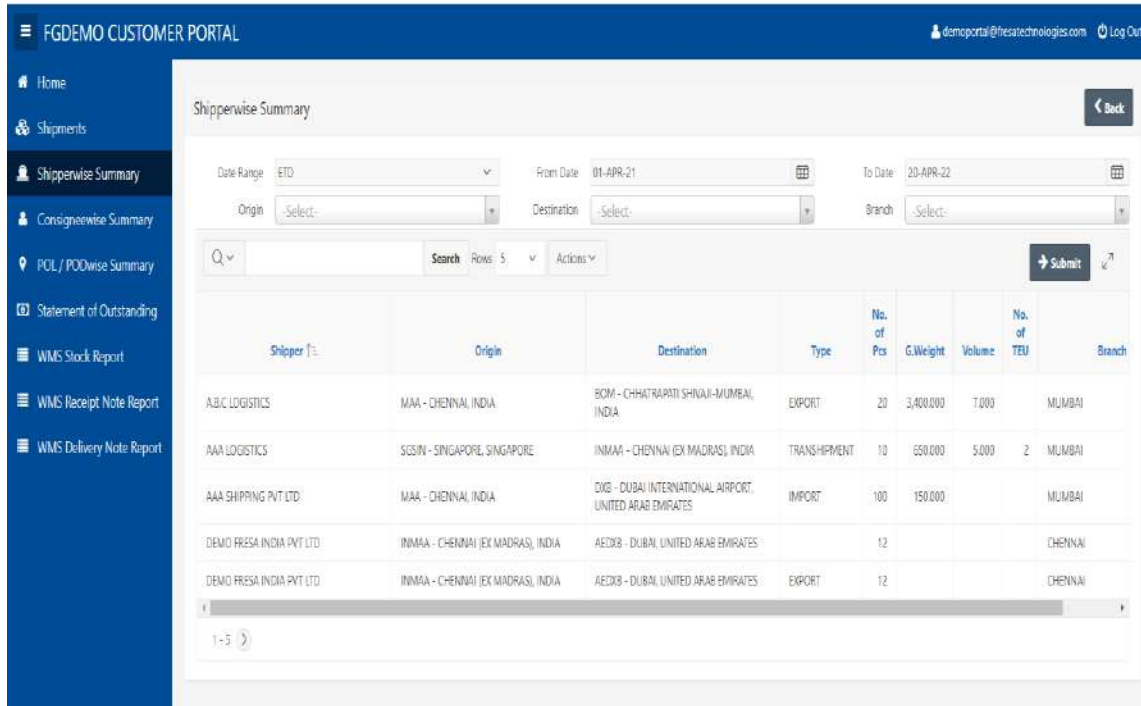
We can view the shipments details by providing the required columns such as Date Range, Origin, Destination and Branch. Using this module helps to find the related Shipments and its Associated Documents as well. We can also download it as a report.



Shipment No.	Shipment Date	Type	MBL No.	Job No.	Doc Attachment	Origin	Destination	ETD	ETA
B/AE/18/0046	03-SEP-10	EXPORT		CBOMAIR210356		MAA - CHENNAI, INDIA	BOM - CHHATRAPATI SHIVAJI-MUMBAI, INDIA	28-SEP-21	30-SEP-21
B/SV/18/0033	20-SEP-10	TRANSHIPMENT	675767877	CBOMSI210085		SGSN - SINGAPORE, SINGAPORE	INMMA - CHENNAI (EX MAORASI), INDIA	01-APR-21	15-APR-21
B/AJ/19/0031	19-FEB-19	IMPORT		CBOMAIR220324		MAA - CHENNAI, INDIA	DXB - DUBAI INTERNATIONAL AIRPORT, LIMITED ARAB EMIRATES	06-APR-22	
B/AJ/19/0034	07-APR-19	IMPORT		CBOMAIR210362		BOM - CHHATRAPATI SHIVAJI-MUMBAI, INDIA	BOM - CHHATRAPATI SHIVAJI-MUMBAI, INDIA	11-OCT-21	14-OCT-21
B/SV/21/0231	09-JUN-21	TRANSHIPMENT				AEDXB - DUBAI UNITED ARAB EMIRATES	2 - MUMBAI, INDIA	15-JUL-21	20-JUL-21

## Shipperwise Summary:

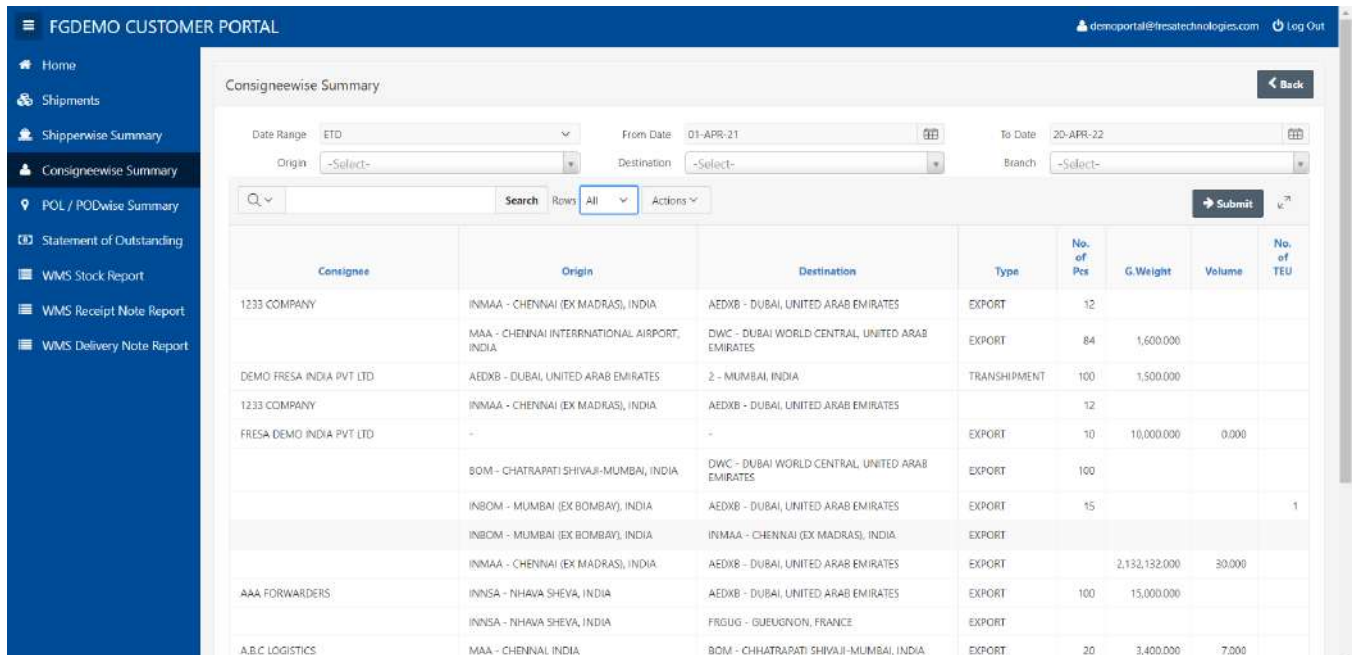
We can also view the Shipperwise Summary with Origin, Destination, Type, Gross Weight and Volume etc.,



Shipper	Origin	Destination	Type	No. of Pcs	G.Weight	Volume	No. of TEU	Branch
A.B.C LOGISTICS	MAA - CHENNAI, INDIA	BOM - CHHATRAPATI SHIVAJI-MUMBAI, INDIA	EXPORT	20	3,400,000	7,000		MUMBAI
AAA LOGISTICS	SGSIN - SINGAPORE, SINGAPORE	INMAA - CHENNAI (EX MADRAS), INDIA	TRANSHIPMENT	10	650,000	5,000	2	MUMBAI
AAA SHIPPING PVT LTD	MAA - CHENNAI, INDIA	DXB - DUBAI INTERNATIONAL AIRPORT, UNITED ARAB EMIRATES	IMPORT	100	150,000			MUMBAI
DEMO FRESA INDIA PVT LTD	INMAA - CHENNAI (EX MADRAS), INDIA	AEDXB - DUBAI, UNITED ARAB EMIRATES		12				CHENNAI
DEMO FRESA INDIA PVT LTD	INMAA - CHENNAI (EX MADRAS), INDIA	AEDXB - DUBAI, UNITED ARAB EMIRATES	EXPORT	12				CHENNAI

## Consigneewise Summary:

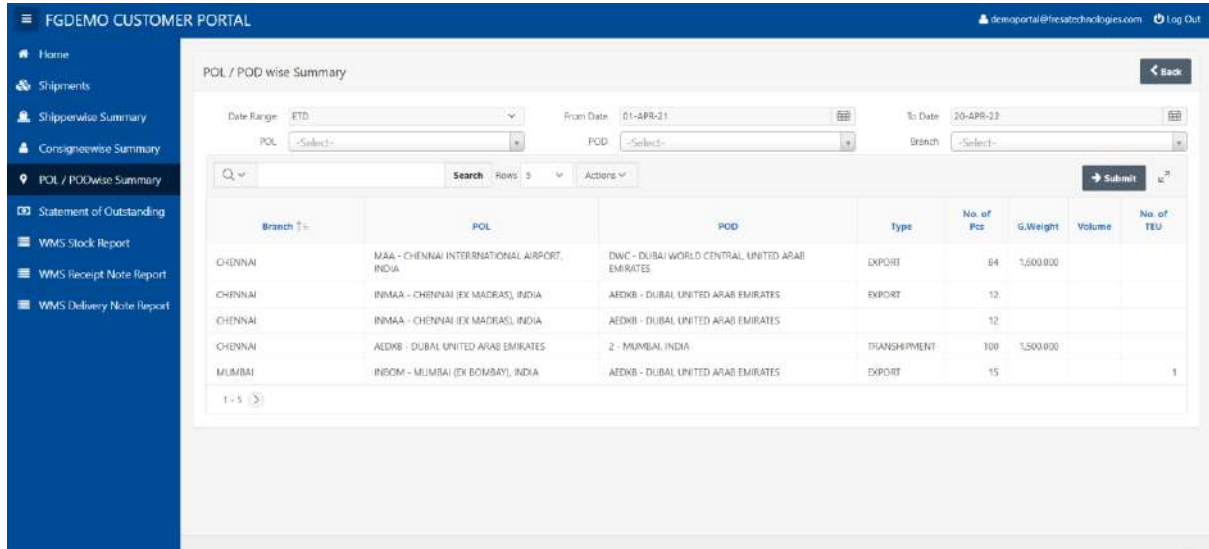
In Consigneewise Summary, we can view the Consignee details with Origin, Destination, Type, Gross Weight and Volume etc.,



Consignee	Origin	Destination	Type	No. of Pcs	G.Weight	Volume	No. of TEU
1233 COMPANY	INMAA - CHENNAI (EX MADRAS), INDIA	AEDXB - DUBAI, UNITED ARAB EMIRATES	EXPORT	12			
	MAA - CHENNAI INTERNATIONAL AIRPORT, INDIA	DWC - DUBAI WORLD CENTRAL, UNITED ARAB EMIRATES	EXPORT	84	1,600,000		
DEMO FRESA INDIA PVT LTD	AEDXB - DUBAI, UNITED ARAB EMIRATES	2 - MUMBAI, INDIA	TRANSHIPMENT	100	1,500,000		
1233 COMPANY	INMAA - CHENNAI (EX MADRAS), INDIA	AEDXB - DUBAI, UNITED ARAB EMIRATES		12			
FRESA DEMO INDIA PVT LTD	-	-	EXPORT	10	10,000,000	0,000	
	BOM - CHHATRAPATI SHIVAJI-MUMBAI, INDIA	DWC - DUBAI WORLD CENTRAL, UNITED ARAB EMIRATES	EXPORT	100			
	INBOM - MUMBAI (EX BOMBAY), INDIA	AEDXB - DUBAI, UNITED ARAB EMIRATES	EXPORT	15			1
	INBOM - MUMBAI (EX BOMBAY), INDIA	INMAA - CHENNAI (EX MADRAS), INDIA	EXPORT				
	INMAA - CHENNAI (EX MADRAS), INDIA	AEDXB - DUBAI, UNITED ARAB EMIRATES	EXPORT		2,132,132,000	30,000	
AAA FORWARDERS	INNSA - NHAVA SHEVA, INDIA	AEDXB - DUBAI, UNITED ARAB EMIRATES	EXPORT	100	15,000,000		
	INNSA - NHAVA SHEVA, INDIA	FRUGG - GUEUGNON, FRANCE	EXPORT				
A.B.C LOGISTICS	MAA - CHENNAI, INDIA	BOM - CHHATRAPATI SHIVAJI-MUMBAI, INDIA	EXPORT	20	3,400,000	7,000	

## POL / POD wise Summary:

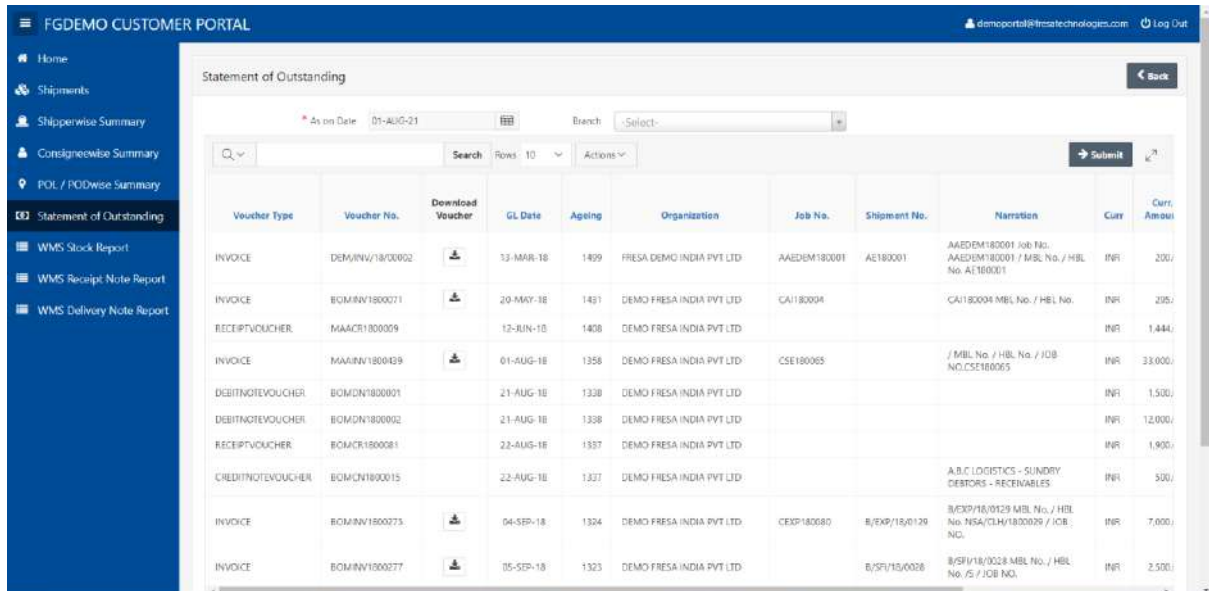
In POL/POD wise summary, we can view the POL and POD details, Type, Gross Weight and Volume etc.,













Branch	POL	POD	Type	No. of Pcs	G.Weight	Volume	No. of TEU
CHENNAI	MAA - CHENNAI INTERNATIONAL AIRPORT, INDIA	DWC - DUBAI WORLD CENTRAL, UNITED ARAB EMIRATES	EXPORT	84	1,600.000		
CHENNAI	INMAA - CHENNAI (EX MADRAS), INDIA	AEDXB - DUBAI UNITED ARAB EMIRATES	EXPORT	12			
CHENNAI	INMAA - CHENNAI (EX MADRAS), INDIA	AEDXB - DUBAI UNITED ARAB EMIRATES	EXPORT	12			
CHENNAI	AEDXB - DUBAI UNITED ARAB EMIRATES	2 - MUMBAI, INDIA	TRANSHIPMENT	100	1,500.000		
MUMBAI	INCOM - MUMBAI (EX BOMBAY), INDIA	AEDXB - DUBAI UNITED ARAB EMIRATES	EXPORT	15			1

## Statement of Outstanding:

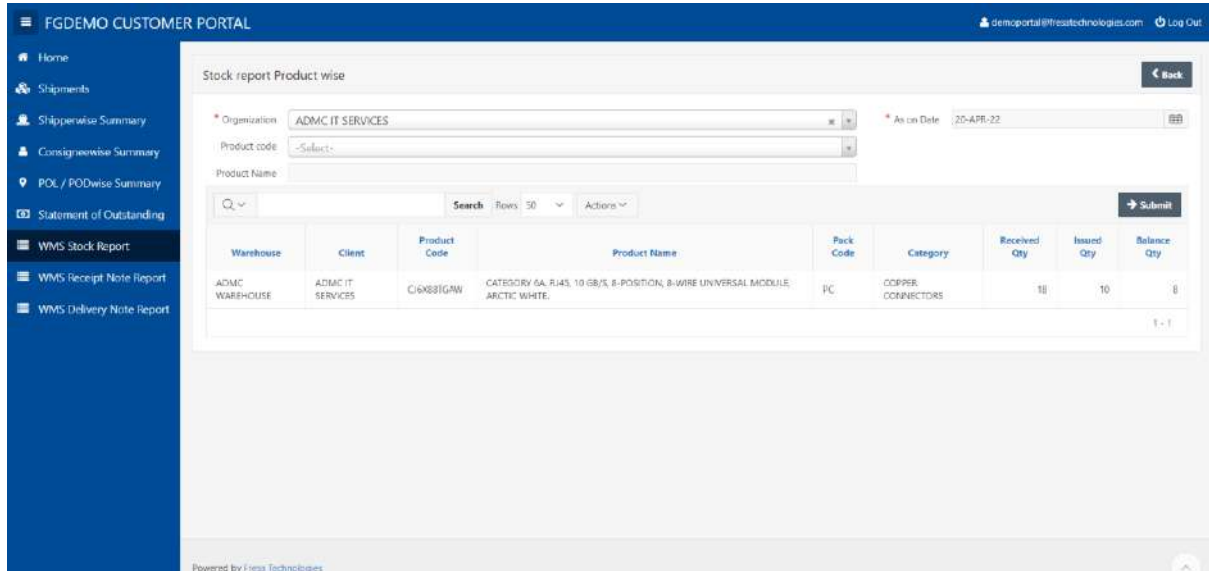
To view the outstanding for a particular organization with G/L date, Job no, Shipment no, Currency, Narration and Currency Amount etc.,



Voucher Type	Voucher No.	Download Voucher	GL Date	Aging	Organization	Job No.	Shipment No.	Narration	Curr	Curr. Amount
INVOICE	DEM/INV/18/00002		13-MAR-18	1489	FRESA DEMO INDIA PVT LTD	AAEDM180001	AE180001	AAEDM180001 Job No. / AAEDM180001 / MBL No. / HBL No. AE180001	INR	200
INVOICE	BOM/INV1800071		20-MAY-18	1491	DEMO FRESA INDIA PVT LTD	CA1180004		CA1180004 MBL No. / HBL No.	INR	295
RECEIPTVOUCHER	MAACR1800009		12-JUN-10	1408	DEMO FRESA INDIA PVT LTD				INR	1,444
INVOICE	MAA/INV1800439		01-AUG-18	1358	DEMO FRESA INDIA PVT LTD	CSE180065		/ MBL No. / HBL No. / JOB NO. CSE180065	INR	33,000
DEBITNOTEVOUCHER	BOM/IN1800001		21-AUG-18	1328	DEMO FRESA INDIA PVT LTD				INR	1,500
DEBITNOTEVOUCHER	BOM/IN1800002		21-AUG-18	1328	DEMO FRESA INDIA PVT LTD				INR	12,000
RECEIPTVOUCHER	BOM/CR1800081		22-AUG-18	1337	DEMO FRESA INDIA PVT LTD				INR	1,900
CREDITNOTEVOUCHER	BOM/IN1800015		22-AUG-18	1337	DEMO FRESA INDIA PVT LTD			A.B.C LOGISTICS - SUNDRY DEBTORS - RECEIVABLES	INR	500
INVOICE	BOM/INV1800073		04-SEP-18	1324	DEMO FRESA INDIA PVT LTD	CEXP180080	B/EXP/18/0120	B/EXP/18/0129 MBL No. / HBL No. NSA/CLH/1800029 / JOB NO.	INR	7,000
INVOICE	BOM/INV1800077		05-SEP-18	1325	DEMO FRESA INDIA PVT LTD		B/SFI/18/0028	B/SFI/18/0028 MBL No. / HBL No. /S / JOB NO.	INR	2,500

## WMS Stock Report:

In this module, we can view the stock report product wise by providing details such as Organization, Product Code and Product Name.

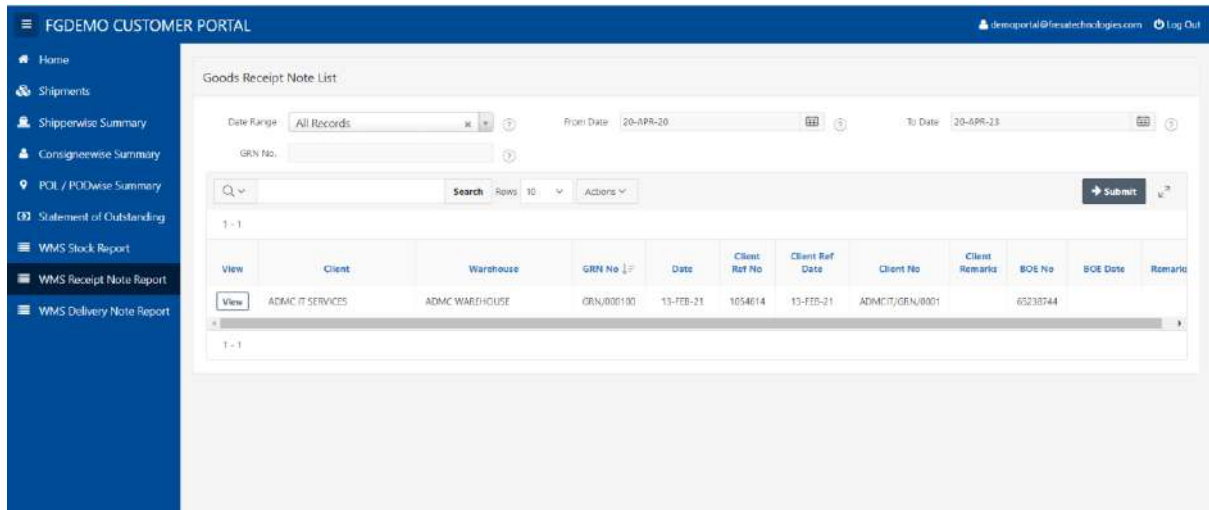


The screenshot shows the 'Stock report Product wise' interface in the FGDEMO CUSTOMER PORTAL. The interface includes a sidebar with navigation options like Home, Shipments, and various summaries. The main area has search filters for Organization (ADMIC IT SERVICES), Product code, and Product Name. A table displays the stock report data.

Warehouse	Client	Product Code	Product Name	Pack Code	Category	Received Qty	Issued Qty	Balance Qty
ADMIC WAREHOUSE	ADMIC IT SERVICES	C16X881GAW	CATEGORY 6A, R143, 10 GB/S, 8-POSITION, 8-WIRE UNIVERSAL MODULE, ARCTIC WHITE.	PC	COPPER CONNECTORS		10	8

## WMS Receipt Note Report:

In this report, we can view the Goods Receipt Note Lists client and warehouse wise by providing details such as Date Range and GRN Number.



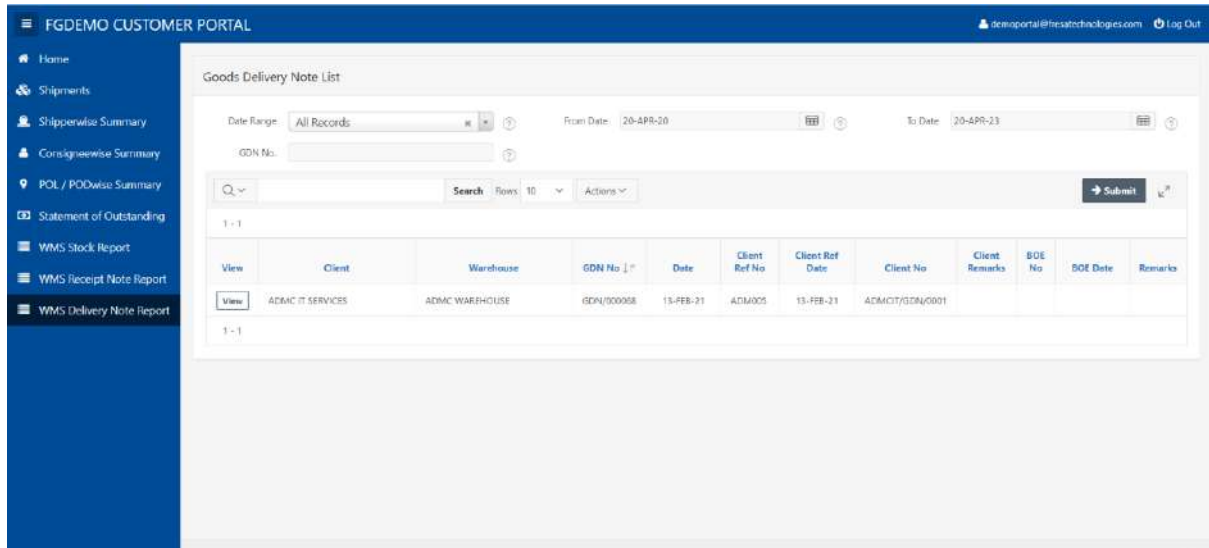
The screenshot shows the 'Goods Receipt Note List' interface in the FGDEMO CUSTOMER PORTAL. The interface includes a sidebar with navigation options. The main area has search filters for Date Range (All Records), From Date (20-APR-20), and To Date (20-APR-23). A table displays the Goods Receipt Note List data.

View	Client	Warehouse	GRN No	Date	Client Ref No	Client Ref Date	Client No	Client Remarks	BOE No	BOE Date	Remarks
View	ADMIC IT SERVICES	ADMIC WAREHOUSE	GRN,000100	13-FEB-21	1054614	13-FEB-21	ADMIC/IT/GRN/0001		65233744		



## WMS Delivery Note Report:

In this Report, we can view the Goods Delivery Note Lists client and warehouse wise by providing details such as Date Range and GDN Number. By Clicking on View button, we can view the Product details related to your GDN.



The screenshot displays the 'FGDEMO CUSTOMER PORTAL' interface. The main content area is titled 'Goods Delivery Note List'. It features a search and filter section with the following fields:

- Date Range: All Records
- From Date: 20-APR-20
- To Date: 20-APR-23
- GDN No. (empty)

Below the search fields is a table with the following columns: View, Client, Warehouse, GDN No. (with a downward arrow), Date, Client Ref No, Client Ref Date, Client No, Client Remarks, BOE No, BOE Date, and Remarks. A single record is displayed:

View	Client	Warehouse	GDN No. ↓	Date	Client Ref No	Client Ref Date	Client No	Client Remarks	BOE No	BOE Date	Remarks
<a href="#">View</a>	ADMC IT SERVICES	ADMC WAREHOUSE	GDN/00008	13-FEB-21	ADM005	13-FEB-21	ADMCIT/GDN/0001				

The interface also includes a sidebar with navigation options: Home, Shipments, Shipperwise Summary, Consignee-wise Summary, POL / POD-wise Summary, Statement of Outstanding, WMS Stock Report, WMS Receipt Note Report, and WMS Delivery Note Report (which is currently selected).